

# 2001-03 Performance Progress Report

## For Quarter Ending 6/30/2002

Agency 122

### Personnel Appeals Board

#### Mission

The Personnel Appeals Board conducts hearings and makes decisions to resolve state employee appeals and to assure the fair and efficient administration of the Merit System Rules.

**Goal** Conduct hearings and decide appeals in a timely manner so employees and employing agencies reach closure on disputes and disciplinary actions.

**Performance Measure** Percentage of Board decisions upheld on appeal to superior court.

Outcome	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				100%				98%
Actual				99.6%				
Date Measured				6/30/2002				

**Performance Measure** Increase the percentage of appeals closed within 12 months after the date filed by 5% each year.

Outcome	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				80%				85%
Actual				82.35%				
Date Measured				6/30/2002				